

# Myths and Mountains Evaluation Form

*At Myths and Mountains we strive to deliver journeys of a lifetime. We value your thoughts & comments, which help us to maintain our high standards & to improve trips wherever possible. To submit your evaluation on-line, please type in <http://www.mythsandmountains.com/feedback.asp> to complete this form.*

*Thank you for taking the time to give us your feedback!*

Traveler Name(s):	Trip Date:
Trip Title:	Countries Visited:

**We sometimes include client comments in our emails or brochure. Please initial here if you consent to letting us use your remarks in some of our material. \_\_\_\_\_**

## **Myths and Mountains USA Staff**

Responsiveness & timeliness	Excellent <input type="checkbox"/>	Good <input type="checkbox"/>	Fair <input type="checkbox"/>	Not Applicable <input type="checkbox"/>
Accuracy & destination knowledge	Excellent <input type="checkbox"/>	Good <input type="checkbox"/>	Fair <input type="checkbox"/>	Not Applicable <input type="checkbox"/>
Friendliness & helpfulness	Excellent <input type="checkbox"/>	Good <input type="checkbox"/>	Fair <input type="checkbox"/>	Not Applicable <input type="checkbox"/>
Itinerary designed to your liking	Excellent <input type="checkbox"/>	Good <input type="checkbox"/>	Fair <input type="checkbox"/>	Not Applicable <input type="checkbox"/>
Itinerary compared to other companies	Excellent <input type="checkbox"/>	Good <input type="checkbox"/>	Fair <input type="checkbox"/>	Not Applicable <input type="checkbox"/>

Did any employee stand out by providing superior service? Feedback:
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## **Invoicing & Payment**

Accuracy	Excellent <input type="checkbox"/>	Good <input type="checkbox"/>	Fair <input type="checkbox"/>	Not Applicable <input type="checkbox"/>
Easy to comprehend	Excellent <input type="checkbox"/>	Good <input type="checkbox"/>	Fair <input type="checkbox"/>	Not Applicable <input type="checkbox"/>
Resolution of billing issues	Excellent <input type="checkbox"/>	Good <input type="checkbox"/>	Fair <input type="checkbox"/>	Not Applicable <input type="checkbox"/>

Feedback:
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## **Website: Application, Medical & Insurance Forms Online**

Easy to complete & understand	Excellent <input type="checkbox"/>	Good <input type="checkbox"/>	Fair <input type="checkbox"/>	Not Applicable <input type="checkbox"/>
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Feedback:
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**Website: Presentation & Information**    Excellent     Good     Fair     Not Applicable

Feedback:

**Journeys Brochure**    Excellent     Good     Fair     Not Applicable

Feedback:

**Your Trip Experience**

Overall experience    Excellent     Good     Fair     Not Applicable

Accuracy of itinerary vs. actual experience    Excellent     Good     Fair     Not Applicable

Educational & cultural quality    Excellent     Good     Fair     Not Applicable

Feedback:

**Accommodations**

*Your accommodations are selected based on a number of factors: your budget; stated likes, dislikes & preferences; and space availability. Your comments help us decide whether or not to continue recommending these hotels and lodgings.*

Overall experience    Excellent     Good     Fair     Not Applicable

Favorite hotels & why:

Least favorite hotels & why:

**Guides**

*Guide services can make or break your trip. When commenting on your guides, please take the following factors into consideration: destination knowledge; handling of logistics & problem-solving skills; creativity,*

*sensitivity & warmth; environmental concern; respect & interaction with others; professionalism & integrity; command of English:*

Overall guide experience      Excellent     Good     Fair     Not Applicable

Favorite guides & why:

Least favorite guides & why:

**Treks (Please skip this section if no trekking was included in your itinerary.)**

Camp site locations      Excellent     Good     Fair     Not Applicable

Cleanliness      Excellent     Good     Fair     Not Applicable

Equipment      Excellent     Good     Fair     Not Applicable

Food      Excellent     Good     Fair     Not Applicable

Sherpas      Excellent     Good     Fair     Not Applicable

Feedback:

**Tell It Like It Is!**

Would you be a reference for future travelers?:

Where would you like to travel next?:

What magazines, newspapers, websites or newsletters inspire you to travel?:

Do you have friends who might enjoy traveling with Myths and Mountains? Please include names, address, daytime phone number & email address:

**Share your stories!**

Any recommendations for future travelers?

Any funny stories or incidents from your trip?

### **Blog your experience!**

We've added quite an entertaining **travel blog** to our website here:

<http://www.mythsandmountains.com/blog/default.aspx> We'd love to add your story to our travel blog. Please send us your anecdote and we'll post it as our next blog entry!

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As you know, at Myths and Mountains, we care strongly about each of the countries in which we work. In 1991, we created a non-profit organization called READ (Rural Education and Development). READ builds self-sustaining community centers in Nepal, India, and Bhutan with village libraries at the heart, and disseminates this community empowerment strategy to other nations and communities around the globe. READ also trains librarians and builds sustaining projects to support the libraries after completion. These projects run the gamut from furniture factories, ambulance services, even mills to grind wheat, soy and millet. The READ program brings the gift of literacy to the children and people of Nepal, India, and Bhutan. As a corporate sponsor of READ, Myths and Mountains contributes a portion of our profit to READ on behalf of our travelers.

*Enclosed is information about READ so that you may consider personally helping to bring education to the rural areas of Nepal and other parts of the world.*

To learn more, please visit the READ website: <http://www.readglobal.org/>  
or call 202.347.7070.

**THANK YOU!**